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HOME PRODUCTS
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LUXURY A/C RETURN AIR GRILLE

Your new grille has 2 parts - the wooden grille and metal frame, which holds the grille and a 1" filter (if needed) securely in the wall or ceiling. Grilles fit standard sized opening with little-to-no wall modification.

Preparation: Separating Grille from Frame

To separate the grille from the metal frame in preparation for installation, follow the 3 steps below:

Step 1

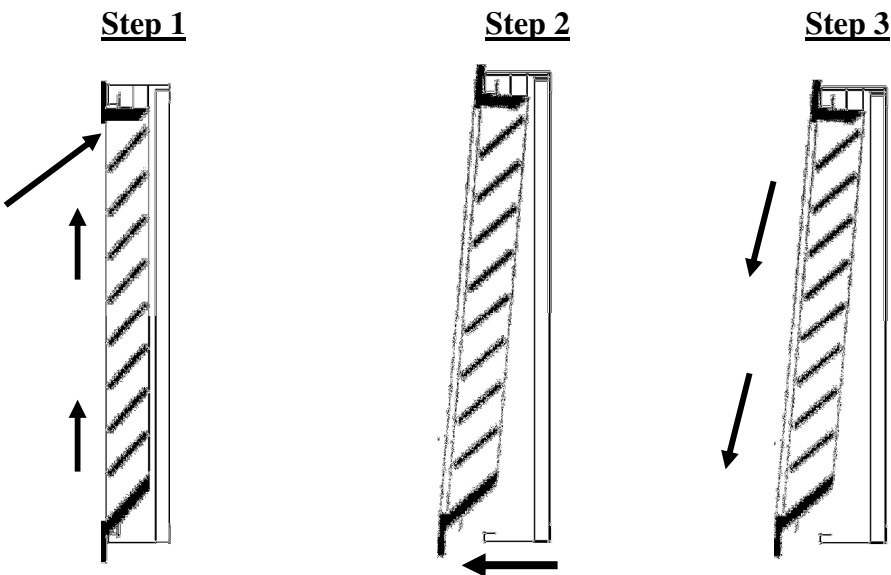
Place your fingers in the center of the grille frame as indicated by the arrow
Squeeze grille against top of metal frame

Step 2

Allow the lower brackets to clear bottom curl of the metal frame
Pull out the bottom of the grille slightly

Step 3

Slide out the grille at a very slight angle



Preparation: Priming & Painting

- Remove or cover metal brackets on the wood grille
- Paint all exposed and concealed areas
- For new construction, size grille per HVAC plans
- For ceiling placement, be sure to confirm the desired orientation of louvers

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Installation



Step 1. Remove old metal grille

For remodeling, cut around any existing caulking on your old metal grille. Remove its screws or nails, then simply pull out the entire grille assembly from the opening.



Step 3. Insert filter if required

If your system requires a filter at the return air grille, insert your filter now. Remember - Top Goes in First (TGIF)!



Step 2. Install Worth metal frame

Insert our metal frame into the prepared opening with the frame flush along the top (side with the spring) of the opening. The side flanges will help ensure a flush mount. Screw the frame into the adjacent wall or ceiling studs.



Step 4. Insert Worth grille

First insert the top of grille with the brackets, just behind the big curl of the frame. TGIF! Ensure brackets are behind the curls on the metal frame.

Troubleshooting Guide

| Problem | Cause | Solution |
|--|---|---|
| Grille does not lock securely in metal frame | Brackets are not clearing and hitting the curls on the top or bottom parts of the frame | Adjust brackets backwards by loosening screws and sliding to the appropriate position |
| Installed grille has gap from wall | Brackets are not properly adjusted to pull the grille tight against the wall or ceiling | Adjust brackets forward by loosening screws and sliding to the appropriate position |
| Metal frame is bent | Applying too much pressure to one specific area of the frame or mishandling it | Using a pliers or wearing heavy-duty gloves, bend back the metal to the proper position |
| Grille exposes a gap between the frame and the drywall opening | Frame was not installed tight against the drywall opening; or the drywall is not straight or smooth | Re-install the frame tight against the top of the opening. If the drywall is uneven, smooth it with a file or sandpaper |

Cleaning & Filter Replacement

Wipe louver blades with a dust cloth as you would dust any wood furniture. Do not use any abrasive cleaner. Treat as you would any painted wood trim or furniture. Hands will fit easily between louvers for quick and simple cleaning.

To replace a filter, simply remove the grille by following Steps 1-3 above in the Preparation section. Follow the same steps to remove the filter. Reverse the process to insert a new filter (remember TGIF! – Top Goes In First!) and re-install the grille.

Need Help?

If you are missing a part or have questions regarding product installation, call our Customer Care Center at 713-660-0025 or visit our website at www.WorthHomeProducts.com.

If the problem cannot be resolved due to defective merchandise, we will replace the defective product. Email sales@worthhomeproducts.com to obtain a Return Goods Authorization (RGA) number. Defective Merchandise will be replaced provided the RGA is obtained within thirty (30) days of receipt of merchandise. Defective products must be in original factory carton with all original packing materials. Products found to have defects in material or workmanship will be replaced without charge if the defect is reported within thirty (30) days of the original purchase. Follow the general returns procedures found on our web site.

One (1) Year Limited Warranty

All Worth Home Products' wooden return air grilles ("Return Air Grilles") are guaranteed to be of good material and workmanship and free from defects that render it unserviceable for the use for which it is intended for one (1) year from the date of receipt. This warranty does not apply to products damaged or handled improperly by the customer. To be protected by our guarantee, our Return Air Grille must not be stored in damp warehouses or placed in moist or freshly plastered buildings; or must not be subjected to abnormal heat or dryness. Furthermore, the Return Air Grilles must not be handled improperly during shipping, handling, and storage. Improper handling includes but is not limited to stacking it beyond the limit marked on the packaging; stepping on it; dropping it; storing or resting it any way other than flat, whether or not it is in its packaging or following the installation instructions and precautions.

All claims or complaints must be filed before paint is applied. Worth Home Products will not be responsible for defects resulting from neglect of the precautions. If Worth Home Products, in its opinion, determines the Return Air Grille has been mishandled or mistreated, then all warranties shall be null and void.

To guarantee this Return Air Grille, it must be handled and installed in accordance with our instructions found in this packaging or on our web site. Evidence of any mishandling will void the warranty.

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Worth Home Products will not be responsible for any work which was not originally performed by our company and will not pay charges for finishing or installing replaced woodwork. This guarantee is not effective if goods are repaired or replaced without first obtaining our written consent.

Items returned under warranty will be for exchange only. No credit will be issued. After the inspection of the returned grille is performed and it is determined the grille will be replaced under a warranty claim, a replacement grille will be shipped to the customer.

1. Warranty replacements are subject to our inspection for misuse prior to being replaced.
2. Contact www.WorthHomeProducts.com to obtain a Return Goods Authorization number.
3. Enclose a note explaining the nature of the warranty claim.
4. All returns MUST be shipped freight prepaid. Products received freight collect, without a RGA number, not approved for returns, or not meeting our criteria will be refused.
5. Pack the grille carefully and ship the product to the address provided with the RGA. Clearly note the RGA number on the outside of the package.
 - a. All returns must be shipped within five (5) business days after the RGA is issued
 - b. All returns must be received within ten (10) business days after the RGA is issued.
6. Please email the shipment tracking number for the warranty return to customerservice@worthhomeproducts.com or fax the information to 832-202-2522

Precautions

- Always handle with care
- Always use two hands and only handle louvers near or at the perimeter of the grille (do not handle the grille by holding the louvers in the middle)
- Ensure that the return air opening is sized properly before installing
- Ensure that the screws or nails meet the framing or stud behind the drywall
- Do not force the wooden grille into the metal frame or the return air opening
- Paint 100% of all exposed and concealed surfaces before installing



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